Hotel solutions for efficient management.

Are you ready to shift into high gear?
PMS

OPTIMIZE YOUR HOTEL MANAGEMENT WITH HOTELLO
Centralize the management of all these functions: PMS, POS, reservation system, GDS, CRS, revenue manager, task manager, marketing and much more.

INCREASE OCCUPANCY RATES
Email marketing management tools
Booking Engine, GDS CRS
Availability Chart, including ADR

SIMPLIFY YOUR MANAGEMENT
Automatic e-mailing
Group and allotment
Budgeting

MAXIMIZE YOUR PROFITABILITY
Yield Management
Forecast and comparison reports
Data export

BE OPERATIONAL IN 30 days
MAXIMUM

3200 PRODUCTS SOLD

100% OF CUSTOMERS SATISFIED

15 YEARS’ EXPERIENCE
NEW FEATURES

**ELECTRONIC CUSTOMER PROFILE**
Make it possible for your customers to provide their information online prior to their stay so they can avoid long check-in times. Customer profiles are updated and error free!

**HOTELLO CUSTOMIZED EDITION**
Create your own PMS. Work with our team of experts to implement a solution customized to your establishment. Take advantage of personalized training and preserve your infrastructure. Choose from a full range of functionalities, complementary modules, and connections with external systems to create a program adapted entirely to your needs and reality.

**STANDARD**
- Indispensable set PMS features
- Online reservation
- Authorized payment integration
- Continuing education

Starting from $125/month

**PREMIUM**
- Set of standard Cloud features
- Advanced features
- Group and allotment management
- Corporate account management
- Yield management

Starting from $160/month

**DASHBOARD**
View key information about your establishment on your mobile, tablet, or computer at any time, such as the status of room housekeeping, occupation rate, daily ADR, current status (check-ins or check-outs) and much more.

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OUR DESIGNS
A newsletter design that's tailored to your target clientele will guarantee your success.

RESPONSIVE NEWSLETTERS
Create newsletters that are platform responsive. Responsive design provides high-quality visuals.

ADVANCED STATISTICAL TOOLS
Track the evolution of statistics in real time as soon as your newsletter is sent. Opening and unsubscribe rates, effectiveness and per-click statistics are easily accessible.

TARGETING USING FILTERS
H Emailing makes it possible to easily target the type of clientele you want to reach. By doing so, you'll not only increase effectiveness but your return on investment as well.

INTEGRATION WITH YOUR HOTELLO PMS
Choosing H Emailing means making the strategic choice to start communicating with your customers by means of your next newsletter.

THREE BUNDLES TO MEET YOUR NEEDS:

BRONZE
- Unlimited number of contacts
- Ready-to-use templates Bronze Edition Regular models
- Email support and webinars

Starting from $27/month

SILVER
- Unlimited number of contacts
- Ready-to-use templates Silver Edition Regular and responsive models
- Multi-hotel
- Google Analytics report
- Email support and webinars

Starting from $45/month

GOLD
- Unlimited number of contacts
- A monthly ready-to-use template customized by you and our designers.
- Multi-hotel
- Google Analytics report
- Email support and webinars
- Monthly support service

Starting from $180/month
TESTIMONIALS

We've worked with HOTELLO for more than five years. After trying other hotel management software, we can truly say that we love working with HOTELLO. When we have a problem or a question, we can easily reach someone. They quickly and efficiently provide help. We know the team; and they know about us as well as our needs.

Caroline Viens, 
General manager, Hôtel & Suites Le Dauphin Québec

I have had the pleasure of working with the wonderful H Emailing team since September 2015. Since our collaboration began, our advisers have truly taken the success of Hôtellerie Champêtre to heart. They have always provided us with good advice and, most especially, have always been available to answer our various requests.

The team is very proactive and recommends excellent solutions for continuously improving the performance of our email marketing.

Dominic Brûlé, 
Owner of Hotel Gouverneur Le Noranda

We have done several campaigns — such as new product launches — and with H Emailing both our team and our customers now notice our newsletters. Moreover, the design team is attentive and meets our needs perfectly and takes its inspiration from our establishment’s brand identity.

Fees are very competitive, and the advanced SPAM control feature guarantees effectiveness and allows us to do more email marketing.

Amélie Leduc-Dauphinais, 
Communications and Marketing Manager, Hôtellerie Champêtre

HÔTEL ZERO 1
Michèle Cantin, Senior Manager, Marketing and Strategic Partnerships Hôtel ZERO1

THEIR SUCCESS IS OUR SUCCESS! OVER 500 ESTABLISHMENTS HAVE PUT THEIR TRUST IN US.
ADVANTAGES AND FUNCTIONALITIES

01 PREDEFINED SURVEYS
Automatically send satisfaction questionnaires after a customer’s departure thanks to HQuality. Take advantage of predefined, customizable survey templates and avoid onerous configuration.

02 AUTOMATICALLY SEND SURVEYS ALONG WITH THANK-YOU LETTERS
A single configuration is required to insert the survey along with thank-you letters. No subsequent intervention on the part of personnel is needed, as the insertion is effective immediately.

03 UNLIMITED NUMBER OF ANSWERS
No limit or surcharge on large quantities of data sent and received.

04 ACTION ACCORDING TO SATISFACTION RATING
Redirect customers according to their satisfaction rating to different messages and sites (e.g. a satisfied customer can be invited to leave a comment on Trip Advisor.)

05 STATISTICS
Complete analysis of results available by customer, satisfaction rating and date of stay, as well as according to many other parameters.

06 RESPONSE TAGGED PER RESERVATION
Without customers needing to identify themselves, the questionnaire provides you with their information (including confirmation number, first and last names...)

DON’T WORK WITH WHAT YOU THINK YOU KNOW ABOUT HOW CUSTOMERS PERCEIVE YOU.
Base yourself on quantifiable data. Analyze the data and choose the right course of action to ensure and maintain your reputation.

For only $35/month
**IMPROVE YOUR HOTEL’S MAINTENANCE OPERATIONS WITH EQUIP**

**TASK MANAGER**
Equip is an amazing tool that automatically generates recurring tasks for hotel managers. It uses templates to create tasks based on their frequency and the desired cycle.

**PROACTIVE MEASURES**
Guest service actions are usually responses to guest requests for items that do not come from any particular location. You can also use guest service actions for banquet hall preparation, table and chair setup and teardown, etc.

**LOST AND FOUND MANAGER**
Improve your guest service by delegating the cumbersome task of lost and found management to our trusty module. It will help you manage guest claims and document items your staff finds.

**A 100% EQUIP MOBILE SERVICES**
Create a new task, and send a request to a staff member or a supplier that includes details such as the service concerned or the location.

**MANAGEMENT FOR HOUSEKEEPER**
Equip provides critical information like how long it takes to complete a task, details about damage to an item, and an array of other information you can preset to help you quickly create preventive actions and make management decisions.

**WORK MANAGEMENT**
Your team is specialized. As a result, you need to distribute tasks according to the areas of expertise of your team members. Equip makes it possible for you to define each employee’s skill set and experience to assist in task distribution. Save time by contacting the expert you need directly!
MAKING THE SIMPLE COMPLICATED IS COMMONPLACE;
MAKING THE COMPLICATED SIMPLE, AWESOMELY SIMPLE,
THAT’S CREATIVITY.

Charles Mingus