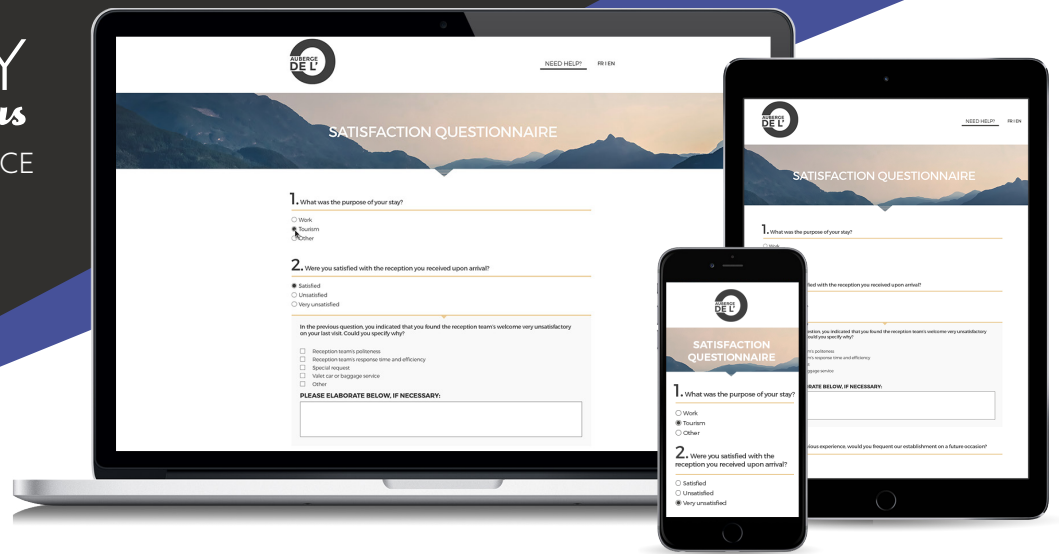


**GIVE YOUR CUSTOMERS
THE CHANCE TO RATE
THEIR STAYS**



ADVANTAGES AND FUNCTIONALITIES

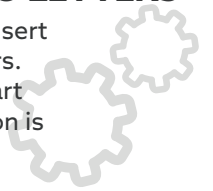
01 PREDEFINED SURVEYS

Automatically send satisfaction questionnaires after a customer's departure thanks to HQuality. Take advantage of predefined, customizable survey templates and avoid onerous configuration.



02 AUTOMATICALLY SEND SURVEYS ALONG WITH THANK-YOU LETTERS

A single configuration is required to insert the survey along with thank-you letters. No subsequent intervention on the part of personnel is needed, as the insertion is effective immediately.



03 UNLIMITED NUMBER OF ANSWERS

No limit or surcharge on large quantities of data sent and received.



04 ACTION ACCORDING TO SATISFACTION RATING

Redirect customers according to their satisfaction rating to different messages and sites (e.g. a satisfied customer can be invited to leave a comment on Trip Advisor.)



05 STATISTICS

Complete analysis of results available by customer, satisfaction rating and date of stay, as well as according to many other parameters.



06 RESPONSE TAGGED PER RESERVATION

Without customers needing to identify themselves, the questionnaire provides you with their information (including confirmation number, first and last names,...



DON'T WORK WITH WHAT YOU THINK YOU KNOW ABOUT HOW CUSTOMERS PERCEIVE YOU. Base yourself on quantifiable data.

Analyze the data and choose the right course of action to ensure and maintain your reputation.

FOR MORE INFORMATION :

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**FOR ONLY
35\$/month**