



 **HOTELLO**
BY *mingus*

How can you optimize your hotel management?

By using the best marketing and statistical tools available to enhance your PMS! Maximize your revenue with Yield Management and modules like HmarketView, the ReservIT interface, and the package manager. We have developed powerful solutions to boost your profitability so you can devote more time to what matters most: your guests.

With Hotello, you have what it takes to remain competitive. It's the property management system for industry professionals.



ADAPTS
to your
needs.



EFFECTIVE LOGISTIC TOOLS THAT MAXIMIZES YOUR PROFITABILITY.



THE FLEXIBILITY AND RELIABILITY OF A POWERFUL ASSISTANT THAT OPTIMIZES YOUR PERFORMANCE.



INNOVATIVE SOLUTIONS IN A USER-FRIENDLY INTERFACE.

« *I would recommend Hotello because of the efficient and fast service we've received. It's a simple, user-friendly application. As an outfitting operation, we've been able to adapt it to the specific requirements of our industry.* »

— Nicolas Morin, Customer Service, Pourvoirie Cécaurel

Get your free
personalized
demo today!

mingus-software.com

+1 514 935-5345

Toll-free (Canada and United States)
1 800 665-2659

Functionalities

Hotello understands the challenges facing the hotel industry. It addresses all 5 areas: front office, marketing, accounting, day-to-day management, and operations. The software's basic functionalities reduce the number of manual tasks and support a modern, comprehensive management approach.



OPTIMIZES
your
performance.

FRONT OFFICE

- Reservations, check-in/check-out, invoicing
- Availability chart, including cancellations
- Real-time status chart
- Simple night audit, automated backup routine
- Daily inventory management (fold-away beds, parking, etc.)
- Lost and found

MARKETING

- Contact, prospect, owner, part owner management
- Cancellation policy management
- Reservation field customization
- Guest preference management (allergies, favourite rooms, stay history, etc.)
- Optional automated transmission of invoices, statements of account, reminders and thank-you letters during night audits

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ACCOUNTING

- Accounts receivable
- Tax management
- Travel agent commissions
- Commissions owed to part owners
- Transaction management

DAY-TO-DAY MANAGEMENT

- Housekeeping
- Service charge management
- User transaction histories
- Standard and customized reports
- Data printing and export

OPERATIONS

- In-house email system
- Integrated agenda (calendar notes, events)
- Email (confirmation letters, reports) without an email program
- Online user manual
- User and security control

« Our experience with Hotello has been absolutely wonderful! Installation was fast, and the team supported us until we were completely comfortable on our own. We received remote (telephone) and in-person training. I really felt like we were a priority. (...) The Cloud server lets me access the program from anywhere, which is very convenient when I'm working from home. I have no regrets about our collaboration, and I look forward to continuing our partnership for a long time to come. Signed "a satisfied client!" »

– Jonathan Malo, Accommodations Manager,
Hôtel La Ferme Groupe Massif inc.



PROMOTES
better
business
decisions.

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Modules and interfaces

Want to boost and fine-tune Hotello's performance?

Choose from a full line of complementary modules and connections to your external systems to create a program tailored to your specific circumstances and needs.

Want to make better hotel management decisions? Look no further than Hotello and its suite of modules and interfaces.



SIMPLIFIES
your daily
management.

OPTIONAL MODULES

- Hmarketing (includes Yield Management and the Hmarketview statistics module)
- Group and allotment management
- Package management
- Secure credit and debit card payments
- Data export to an accounting system
- Member and loyalty program management
- Hall and event management
- Foreign currency
- Reports generator
- Reservation rules
- Gift card and gift certificate management
- Postal/ZIP code entry
- Management of condotel owner commissions
- Waiting list

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INTERFACES

- Monitoring of telephones and voicemail
- Call invoicing
- iHotello online reservation interface
- Key card and digital code interface
- Web distribution interface (Expedia, ReservIT, Luxury-Res, Fastbooking, Ihotelier, TravelClick, booking.com, etc.)
- Heating and cooling interface
- Movie interface
- POS (point-of-sale) interface: Squirrel, Maitre'D, Veloce, Micros and more



EVOLVES
with you.



Cloud Option

Increase your productivity and save time by storing your data in the Cloud.

Let our systems security experts handle your IT challenges. Software updates will be faster and easier, and you'll have 24-hour online access. With the Cloud, you can access multiple-sites within a hotel chain at the same time.

With the Cloud Option, you can devote your resources to more strategic tasks.

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The Mingus promise



**TURNKEY
SERVICE**



**SUPPORT FROM
EXPERIENCED SPECIALISTS,
ATTENTIVE TO YOUR NEEDS**



**PERSONALIZED
TRAINING**



**PROACTIVE SOLUTIONS
THAT EVOLVE WITH YOU**

« By working with our Hotello consultant to implement our IT strategy, we were able to boost our annual occupancy rate substantially and improve our average rate management. The people from Hotello helped us put in place a simplified system in real time that lets us anticipate demand and raise the room rate for specific periods. »

— Daniel Racine, General Manager, Auberge Le Pomerol

Contact us.
Our specialists will answer
all your questions.

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mingus

SOFTWARE

 HOTELLO

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 EQUIP

 KX HOTEL