

HOTELLO




COMPARE THE DIFFERENT CLOUD EDITION FUNCTIONALITIES

HOTELLO UNDERSTANDS THE CHALLENGES THAT THE HOTEL INDUSTRY FACES.

It addresses **all 5 areas**:
front office, marketing, accounting, day-to-day management, and operations.

Every plan includes:

- Online documentation and FAQs
- 24/7 phone, email and online ticket system support

	STANDARD	PREMIUM
Front Office		
 Complete Front Office	X	X
Room Chart including ADR and daily Inventory	X	X
Real Time Current Status info	X	X
Daily inventory products	X	X
Automated Night Audit and backup	X	X
Marketing		
 Complete contact management	X	X
Cancellation policies	X	X
Personalized Reservation fields	X	X
Guest profile management (preferences, favourite room, stay history, etc.)	X	X
Automated email of invoices, reservation reminders and thank-you letters	X	X
Accounting		
 Complete City Ledgers management (receivable)	X	X
Travel Agent commissions check printing	X	X
Budgeting		X

STANDARD

PREMIUM



Day-To-Day management

Housekeeping	X	X
Service and associated fees	X	X
User transaction history	X	X
Standard and personalized reports	X	X
Data export	X	X
Lost and Found	X	X



Operations

In-House Communication System	X	X
Integrated Agenda (calendar notes, events)	X	X
User and Security Controls	X	X



Advanced Features

Credit/Debit Card Payments with EMV and Physical Terminals	X	X
ZIP/Postal Code Database	X	X
Reservation Rules	X	X
Multiple Package per Reservation	X	X
Powerful Email Manager Marketing Solution	X	X
*On-line Booking Engine	X	X
*GDS-CRS-FDx	OPTIONAL	X
Groups and Allotments		X
*On-line Group Booking Engine		X
Corporate Negotiated Rates		X
*On-line Corporate Booking Engine		X
Yield Management		X
Marketing Statistics		X
Foreign Currencies		X
Gift card and Gift Certificate		X
Member and Loyalty Programs		X

* Please note that for some features, implementation charges and monthly fees will apply.



HOTELLO CUSTOMIZED EDITION

CREATE YOUR OWN PMS

Work with our team of experts to implement a solution customized to your establishment. Take advantage of personalized training and preserve your infrastructure.

Contact us. Our specialists are available to answer all your questions.

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